



Warranty Service Request Form

Name: _____ Today's Date: _____

Property Street Address: _____

City: _____ State: _____ Zip: _____

Daytime Phone Number: _____ Email Address: _____

Job Completion Date: _____

Job Description:

- Roof Replacement Siding Replacement Gutter Replacement Window/Door Replacement
- Roof Repair Siding Repair Gutter Repair
(including Gutter Protection) Other

Description of Problem:

You will also need to submit with this form a signed and dated copy of your original SRI sales agreement, and photo(s) of the exterior of your home of the problem area (taken from the ground), and interior photos, if applicable.

We will review all requests and either schedule a visit to repair in accordance with the terms of our written warranty or advise if the work is not covered under the terms of our warranty. In some cases, a visit will be necessary to determine the status of the warranty coverage.

If a service tech is dispatched and the work required is outside the scope of the original contract, a \$95.00 travel/visit fee may be charged. An additional \$95.00 per crewman/per hour plus materials may be added if repairs can be completed that same visit; otherwise a new estimate for work will be needed. Please check to ensure that your gutters are cleaned, as clogged gutters are frequently the cause of roof leaks, and are not covered by the warranty. Please refer to the original warranty documentation for the project for additional warranty terms and conditions.

I have read the above conditions.

Signature of Homeowner

Date

For Internal Use Only